

FULL TIME GARDEN CENTRE & SHOP ASSISTANT / KEYHOLDER

We are looking for an enthusiastic individual to join our friendly team for 5 days per week, including one day at the weekend. The successful candidate will ideally have retail & supervisory experience, full training will be given. This position is physically demanding and requires excellent customer service skills.

JOB ROLE:

- **Customer Excellence:** Delivering great service, helping with customer queries, and providing a professional service in a calm manner.
- **Retail Operations:** Operating tills, dealing with cash and card payments, and handling change or voucher issues.
- **Stock Management:** Helping with container/warehouse deliveries, pricing, merchandising, and keeping all retail areas clean, tidy, and presentable.
- **Keyholder Duties:** Taking responsibility for daily till procedures and working under the direction of the Garden Centre Managers.
- **Logistics:** Arranging customer deliveries while liaising effectively with both customers and suppliers.

REQUIREMENTS:

- Must have a positive and enthusiastic approach to work.
- Have excellent communication skills.
- Willing to follow instructions and use own initiative.
- Must be well presented.
- **Availability:** Able to work 5 days a week, including one weekend day.

Please send C.V. for the attention of:
Laura Shadbolt
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